

ZONEALARM[®]

Internet Security Suite

2007

**The Most Complete
Internet Security**



Quick Start Guide

Helpful Information on
Installation and Set-Up

INCLUDES

- » Antivirus
- » Anti-Spyware
- » Network & Program Firewall
- » Operating System Firewall
- » Identity Theft Protection
- » Anti-Spam & More!

EASY to Set Up and Use

FREE Upgrades for 1 Year*

*Free upgrades for one year means 12 months from the date of installation.

Thank you for purchasing ZoneAlarm® Internet Security Suite, the all-in-one solution for complete PC security.

This Quick Start Guide will help you understand and effectively use ZoneAlarm Internet Security Suite. We've made the product simple to set up. Within minutes, your computer will be protected.

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Overview

Installing and setting up ZoneAlarm Internet Security Suite takes less than five minutes. The installer will guide you through these three steps:

- 1) Install ZoneAlarm Internet Security Suite
- 2) Set up your Internet Security (Configuration Wizard)
- 3) Enter your license key (located on the CD sleeve inside the box)

As soon as the Wizard is complete, you're protected!

You may see some alerts soon after installation. This is normal (see "ZoneAlarm Internet Security Suite Alerts" in this Quick Start Guide for more information).

Before You Start

Connect to the Internet before beginning installation so you can register for 1 year of FREE upgrades & real-time Internet threat updates.

If you install offline, you can register later by going to the **Overview** panel > **Product Info** tab and clicking **Change Reg.**

Upgrading from a Previous Version of ZoneAlarm®

If you are upgrading from a previous version of another ZoneAlarm product, you can install ZoneAlarm Internet Security Suite without uninstalling the previous version.

The installer will ask you whether you want to perform a clean installation (which will remove your firewall, program control, and the security settings, and return them to Zone Labs defaults) or an upgrade installation (which will preserve your settings).

Performing a clean install is recommended if you have been experiencing any problems with your security settings (for example, if you are unable to change a setting, or a setting reverts to a prior state).

Installation

To install ZoneAlarm Internet Security Suite:

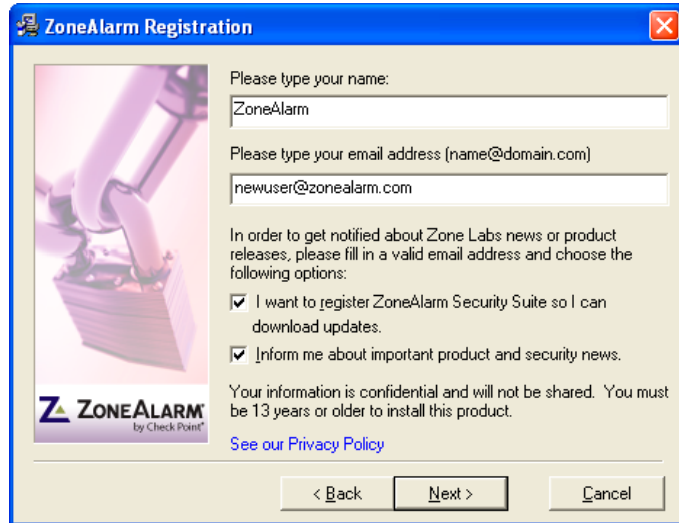
- 1) Begin at the Windows® desktop.
- 2) Insert the ZoneAlarm Internet Security Suite CD-ROM into your CD-ROM drive.
- 3) The ZoneAlarm Internet Security Suite startup window will appear.
- 4) Click **Install ZoneAlarm Internet Security Suite** and follow the onscreen instructions.

If the ZoneAlarm Internet Security Suite startup window does not appear automatically:

- 1) On your desktop, double-click **My Computer**.
- 2) In the My Computer window, double-click the icon for your CD-ROM drive.
- 3) In the list of files, double-click autorun.exe.

Registration

The installation process will automatically prompt you to register your copy of ZoneAlarm® Internet Security Suite. Registration is necessary to keep your software up-to-date, which will protect you from the latest threats.

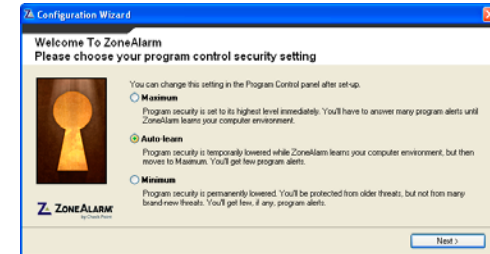


The screenshot shows the 'ZoneAlarm Registration' window. It has a blue title bar with the ZoneAlarm logo and a close button. The main area is light beige. On the left, there is a vertical image of a hand holding a padlock. The text reads: 'Please type your name:' followed by a text box containing 'ZoneAlarm'. Below that, 'Please type your email address (name@domain.com):' followed by a text box containing 'newuser@zonealarm.com'. A paragraph follows: 'In order to get notified about Zone Labs news or product releases, please fill in a valid email address and choose the following options:'. There are two checked checkboxes: 'I want to register ZoneAlarm Security Suite so I can download updates.' and 'Inform me about important product and security news.'. Below this is a disclaimer: 'Your information is confidential and will not be shared. You must be 13 years or older to install this product.' and a link 'See our Privacy Policy'. At the bottom, there are three buttons: '< Back', 'Next >', and 'Cancel'.

Configuration Wizard

The Configuration Wizard, which runs automatically after installation, helps you adjust your security levels according to your needs.


Follow the instructions on each screen to set your antivirus, anti-spyware, program control, and other preferences. It takes only a few minutes.



The screenshot shows the 'Configuration Wizard' window, titled 'Welcome To ZoneAlarm'. The main text says 'Please choose your program control security setting'. Below this is a sub-heading 'You can change this setting in the Program Control panel after set-up.' There are three radio button options: 'Maximum' (unselected), 'Auto learn' (selected), and 'Minimum' (unselected). Each option has a brief description of its security level. At the bottom right, there is a 'Next >' button.



The screenshot shows the 'Configuration Wizard' window, titled 'Join DefenseNet'. The main text says 'Help fight hackers'. Below this is a sub-heading 'DefenseNet is a community of ZoneAlarm users who anonymously share their security observations with ZoneAlarm. The help ZoneAlarm monitor and respond to breaking security threats.' There are two radio button options: 'Participate in DefenseNet' (selected) and 'Do not participate in DefenseNet' (unselected). Each option has a brief description. At the bottom right, there are '< Back' and 'Next >' buttons.

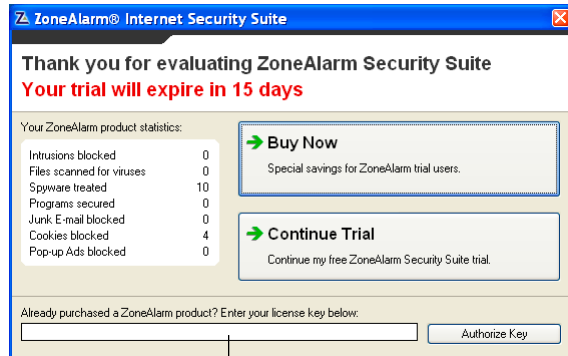


The screenshot shows the 'Configuration Wizard' window, titled 'Activate Anti-virus Protection'. The main text says 'Remove conflicting anti-virus products first!'. Below this is a sub-heading 'Running two anti-virus products at once causes slow performance and system crashes. Before turning on ZoneAlarm Anti-virus, you must turn off or uninstall any other anti-virus products. ZoneAlarm Anti-virus is an important part of your security system. Would you like to turn it on?'. There are two radio button options: 'Yes - Enable Anti-virus protection' (selected) and 'No - Disable Anti-virus protection' (unselected). Each option has a brief description. At the bottom right, there are '< Back' and 'Next >' buttons.

License Key

You must enter your ZoneAlarm® Internet Security Suite license key within 15 days or the product will stop working.

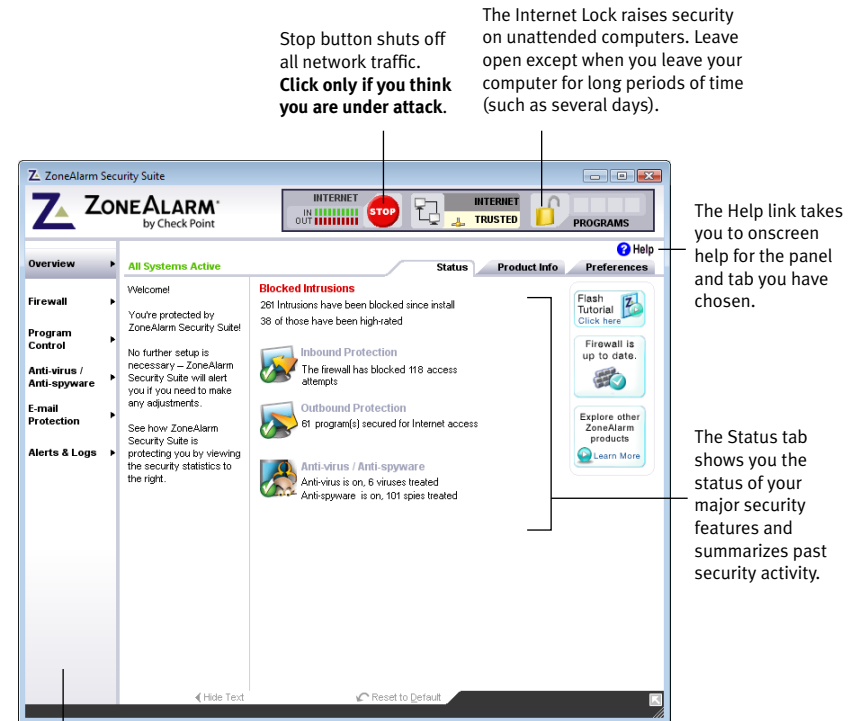
After the ZoneAlarm installation process is complete, your computer will restart. After your computer restarts, the ZoneAlarm License Wizard will begin. Enter your license key which is located on the CD sleeve and click **Authorize Key**.



Type your license key here.

ZoneAlarm® Internet Security Suite Control Center

The ZoneAlarm Internet Security Suite Control Center gives you quick access to all your security features, and keeps you informed of your security status.



Stop button shuts off all network traffic. Click only if you think you are under attack.

The Internet Lock raises security on unattended computers. Leave open except when you leave your computer for long periods of time (such as several days).

The Help link takes you to onscreen help for the panel and tab you have chosen.

The Status tab shows you the status of your major security features and summarizes past security activity.

The Menu Bar lists your security features. Just click on a feature name to open the panel for that feature.

ZoneAlarm® Internet Security Suite Alerts

Soon after you install ZoneAlarm Internet Security Suite, you may see Network, Program, and Firewall alerts.

This is normal — an alert lets you know you’re protected, and helps you to set the right permissions for your network connections and programs. The number of alerts you see will decrease quickly.

New Network Wizard (Alert)

You will probably see a network detection Wizard (or alert) soon after you install ZoneAlarm Internet Security Suite.

This means the firewall has detected the network to which you are connected. This is usually your Internet Service Provider. The Wizard helps you set the right security for each network.



If you’re on a public network (for example, in an airport, café, or hotel), you need a higher level of security. Put public networks in the Internet Zone.

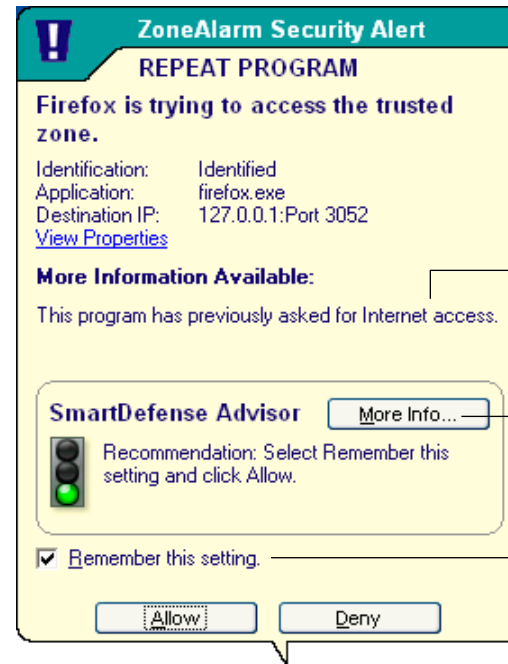
If you’re on your home, business, or other private network, you can put that network in the Trusted Zone. This lets you share files and resources with others on the network.

Program Alerts

Program alerts tell you that a program on your computer is trying to access the Internet. Many common programs, like e-mail (e.g., Outlook®, Outlook Express®) and browsers (e.g., Internet Explorer®), need Internet access.

However, malicious software (“malware”) or spyware may try to connect to the Internet in order to send your information to a hacker.

When you see a program alert, look for a recommendation in the SmartDefense Advisor box.



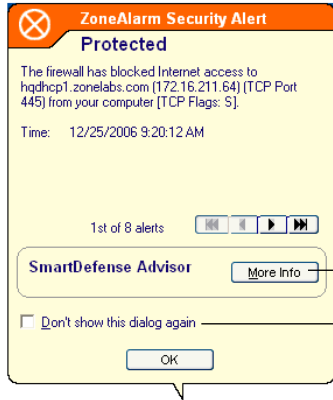
ZoneAlarm® Internet Security Suite has identified the program, and recommends that you allow it to access the Internet.

If no information is available, click **More Info** for help.

Select “**Remember this setting**” to have ZoneAlarm Internet Security Suite remember your answer so that you won’t see an alert for this program again.

Firewall Alerts

Firewall alerts tell you that ZoneAlarm® Internet Security Suite has blocked access to your computer. These can be caused by Internet hackers scanning for victims, or sometimes by normal traffic on a home or business network. In either case, you're protected.

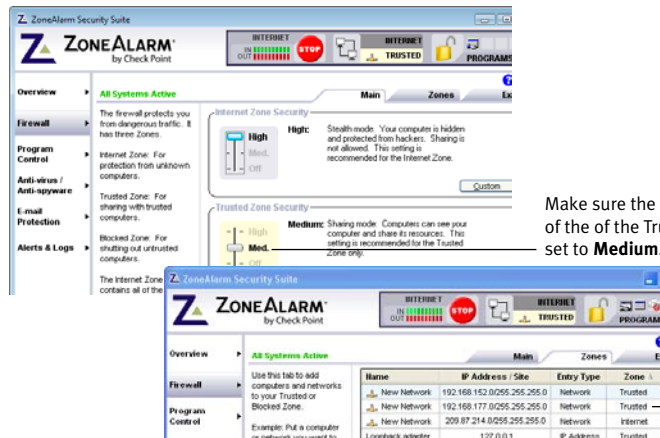


Firewall alerts are informational only. Click **OK** to close the alert box, or click **More Info** to learn more about the type of traffic that was blocked.

Select this if you don't want to see any more firewall alerts. The ZoneAlarm Internet Security Suite firewall will protect you silently.

If you are on a home or business network, and you are seeing numerous firewall alerts, they may be caused by the computers on your network trying to contact your computer in order to share files, printers, or other resources.

To allow sharing among computers on your home or business network:

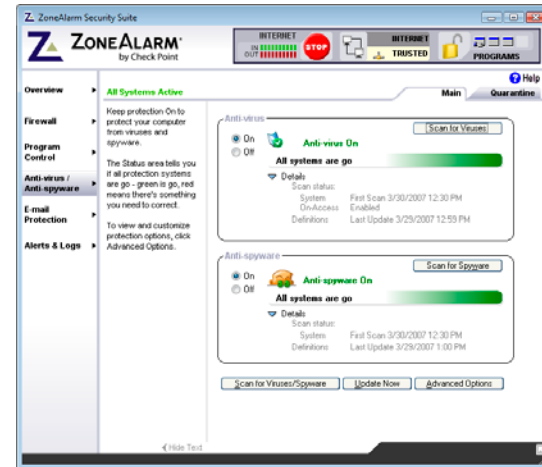


Make sure the Security Level of the of the Trusted Zone is set to **Medium**.

Make sure your network is in the **Trusted Zone**.

Protect Yourself from Viruses and Spyware

ZoneAlarm® Internet Security Suite provides integrated antivirus and anti-spyware and protection that automatically prevents, detects and treats viruses and spyware.



Setup and configure antivirus and anti-spyware settings in one convenient location.

ZoneAlarm Internet Security Suite Help

ZoneAlarm Internet Security Suite includes complete documentation in an easily accessible HTML-based help system. The help system includes detailed information for using and programming all the features of ZoneAlarm Internet Security Suite.

To access the in-product help files, do one of the following:

- 1) With your ZoneAlarm product open, press the **F1** key.
- OR
- 2) Click **Help** in the upper-left corner of the user interface.

Support Information

Technical Support (technical and functional problems)

<http://www.zonealarm.com/store/content/support/support.jsp>

Customer Support (registration/license issues, replacements, refunds)

<http://www.zonealarm.com/retailsupport>

ZoneAlarm® Internet Security Suite System Requirements

OS: Microsoft® Windows 2000 Pro, XP and Vista (32-bit) only.

CPU (Windows 2000 Pro/XP): Pentium® III 450 MHz or higher

CPU (Windows Vista): Pentium® III 800 MHz or higher

RAM (Windows 2000 Pro): 64 MB

RAM (Windows XP): 128 MB

RAM (Windows Vista): 512 MB

Hard Drive Space: 50MB of available hard-disk space

Video: The ideal resolution for Zone Alarm security software is 1024 x 768 or higher. Some software screens might not display properly at resolutions of 800 x 600 or lower.

Windows-compatible keyboard and mouse

Internet Access

DVD or CD-ROM Drive

Supported protocols for e-mail protection:

POP3 (incoming only)

IMAP4 (incoming only)

SMTP (outgoing only)

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