Adding to your subscriber base is a tough challenge in the hypercompetitive service provider marketplace. The first step to subscriber growth is to ensure you’re not losing your existing customers due to security or performance issues related to spyware, hackers or viruses.

Proven on over 35 million PCs, the ZoneAlarm® team has created the most complete security solution that is designed to download, install, and perform on your customers’ systems. Commended by experts for ease-of-use, ZoneAlarm Internet Security Suite includes a friendly tutorial and security settings customizable for your user base.

**ZoneAlarm® service provider partners enjoy important advantages:**

- A better experience for your customers with the elimination of spyware, viruses, pop-ups, spam, and other online threats.
- Fewer technical support calls from customers related to "poor Internet performance."
- The option to provide a co-branded or private label offering.
- A solid customer support structure to ensure your customers are taken care of.
- Superior customer PC performance thanks to efficient use of PC resources and elimination of malware.
- Customized marketing support to enhance adoption.
- A flexible partner who can help address your specific business needs.
- Access to an OEM development team that can tailor a solution to your unique requirements.

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**Secure Your Subscriber Base With Complete Internet Protection**

**Key Features of ZoneAlarm® Internet Security Suite:**

**Network and Program Firewall**
- **World’s #1** network and program firewall uses multiple layers of protection.
- **Barricades** every PC port from external attack.
- **Makes PC Invisible** to hackers when connected to the Internet.
- **Prevents** malicious programs from accessing the Internet and transferring stolen data.

**Operating System Firewall (OSFirewall™)**
- **Detects** suspicious behavior and disables dangerous programs on the operating system.
- **Monitors** program installation, registry changes and file access down to the operating system, as well as monitoring additional program actions for more thorough protection against spyware, Trojan horses, rootkits, kernel-level attacks, and other threats.

**Antivirus**
- **Scans for and Removes** viruses continuously – even the most persistent, hard-to-find programs that infiltrate at the core level.
- **Advanced Proactive Detection** uses heuristic-, behavior- and pattern-based analysis to detect unknown viruses to protect against emerging threats.
- **Automatic Hourly Updates** stop the newest virus attacks, with new signatures that are available faster. Reduced update sizes make updates virtually instant.
- **Broader Coverage** also protects from keyloggers, backdoors and other dangerous malware missed by most antivirus engines.

**Anti-Spyware**
- **Spy Site Blocking** prevents spyware from getting on a PC by blocking it at its #1 source: spyware distribution sites.
- **Stops Spyware** already on a PC from contacting or sending personal data to malicious sites.
- **Scans for and Removes** spyware continuously – even the most persistent, hard-to-find programs that infiltrate at the core level.
- **Advanced Proactive Detection** uses behavior- and pattern-based analysis to detect unknown spyware to protect against emerging threats.
Identity Theft Protection
• Extends protection to the physical world, where most identity theft occurs, by complementing the safeguards that the software puts on a PC. ZoneAlarm Internet Security Suite is the first and only personal security software to expand this vital protection beyond the desktop.
• Stops pre-approved credit card offers, which contain sensitive financial data often used by criminals for identity theft (offered via a credit industry service – US only).
• Detects theft by monitoring both cyberspace and stolen credit card lists from vendors, consumers, and the underground. Alerts your customer if his/her credit cards are stolen.
• Provides a low-cost, public records report to alert your customer of fraud, such as phony DMV records (US only).
• Assists identity theft victims with personal telephone counseling to guide them through resolution and recovery (US only).
• Offers identity theft education and tools to help your customer prevent, detect and recover from identity theft.

Game Mode
• Allows gamers to temporarily suppress security alerts with one click, for uninterrupted fun.
• Maintains maximum security during game play.

SmartDefense™ Service
• SmartDefense Advisor™ automatically provides safe recommendations on whether users should allow or deny Internet access to programs that request it.
• DefenseNet™ acts as an early warning system to keep PC security updated from the latest spyware attacks using up-to-the-minute intelligence from the ZoneAlarm community.
• Outbound Filtering tells when a program on the computer is trying to access the Internet, and prevents unauthorized or unknown programs from sending out personal information.
• MD5 Signature Technology is the equivalent of a human fingerprint for programs. It helps prevent users from accidentally granting Internet access to malicious software that pretends to be legitimate.

Additional Security Features
• Anti-Phishing automatically identifies and isolates dangerous email scams—even the latest ones.
• Spam Blocker automatically adapts to the ever-changing techniques of professional spammers to keep inboxes clear of junk emails. Lets users update and easily maintain a list of blocked spammers.
• Privacy Protection manages or blocks unwanted ads, cookies, cache, and scripts.
• Inbound MailSafe automatically quarantines suspicious email attachments and blocks them from auto-launching or being opened by accident.
• Outbound MailSafe automatically monitors outgoing email and halts messages with potential viruses before they’re transmitted. Prevents worms and viruses from sending infected emails to everyone in an address book.
• IM Protection secures instant messages—even those sent between different IM services—so they can’t be monitored. Works with AOL® Instant Messenger, Yahoo® Messenger, MSN® Messenger, and Trillian.
• Parental Controls enable parents and business owners to block access to offensive Web content.
• Wireless PC Protection identifies new and unsecured networks, sets appropriate security.
• Free Upgrades for one year so your customer always has the most current version.
• Free Online Technical Support available 24/7 and through our automated support agent.

Easy-to-Use Security
• Pre-loaded Security Settings provide easy, instant protection for anyone who wants simplicity with peace of mind. Auto-Learn is a system that automatically configures security settings based on a user’s unique computer environment and behavior, making the initial setup virtually silent.
• Easy Setup includes a new interface and pre-scan that makes getting started even easier.
• Automatic Network Detection identifies new wired or wireless networks so users can adjust protection when at home, at the office, or in an Internet café.
• Automatic Update Notification keeps Internet security current with automatic alerts when new updates are available.

System Requirements
• Windows® 2000 Pro and XP
• Intel® Pentium® III processor 450 MHz or higher
• 50MB of available hard disk space
• Internet access
• Minimum system RAM: 64MB (Windows 2000 Pro), 128MB (Windows XP)
• Supported protocols for email protection—POP3 (incoming only)—SMTP (outgoing only)—IMAP4 (incoming only)—not supported for virus scanning of email

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