

ZoneAlarm® Pro



zonealarm.com/serviceproviderpartner

More sophisticated and dangerous than ever, spyware can track a user's online activities and report them to others without the user's knowledge. And identity theft can wreak havoc on a victim's personal finances, credit rating, and other sensitive information. The advanced, multilayered protection of ZoneAlarm® Pro is the best defense against both of these growing threats because it stops them before they reach a PC.

ZoneAlarm Pro integrates the world's #1 network and program firewalls and an operating system firewall to protect the system all the way down to the computer's core. Personal data can't leave the computer without approval. ZoneAlarm Pro's anti-spyware not only removes spyware already on a PC, but the new Spy Site Blocking feature blocks it at its primary source.

In addition, the Identity Theft Protection Center secures private information wherever it's stored. And to make it all easy to use, the SmartDefense™ Service automatically configures security settings, keeping experts and novices alike protected against the latest security threats.

ZoneAlarm® service provider partners enjoy important advantages:

- A better experience for your customers with the elimination of spyware, identity theft, pop-ups, and other online threats.
- Fewer technical support calls from customers related to "poor Internet performance."
- The option to provide a co-branded or private label offering.
- A solid customer support structure to ensure your customers are taken care of.
- Superior customer PC performance thanks to efficient use of PC resources and elimination of malware.
- Customized marketing support to enhance adoption.
- A flexible partner who can help address your specific business needs.
- Access to an OEM development team that can tailor a solution to your unique requirements.



Advanced Firewall with Identity and Privacy Protection for Your Subscriber

Key Features of ZoneAlarm® Pro:

Network and Program Firewall

- **World's #1** network and program firewall uses multiple layers of protection.
- **Barricades** every PC port from external attack.
- **Makes PC Invisible** to hackers when connected to the Internet.
- **Prevents** malicious programs from accessing the Internet and transferring stolen data.

Operating System Firewall (OSFirewall™)

- **Detects** suspicious behavior and disables dangerous programs on the operating system.
- **Monitors** program installation, registry changes and file access down to the operating system, as well as monitoring additional program actions for more thorough protection against spyware, Trojan horses, rootkits, kernel-level attacks, and other threats.

Anti-Spyware

- **Spy Site Blocking** prevents spyware from getting on a PC by blocking it at its #1 source: spyware distribution sites.
- **Stops Spyware** already on a PC from contacting or sending personal data to malicious sites.
- **Scans for and Removes** spyware continuously – even the most persistent, hard-to-find programs that infiltrate at the core level.
- **Advanced Proactive Detection** uses behavior- and pattern-based analysis to detect unknown spyware to protect against emerging threats.

Identity Theft Protection

- **Extends** protection to the physical world, where most identity theft occurs, by complementing the safeguards that the software puts on a PC. ZoneAlarm Pro is the first and only personal security software to expand this vital protection beyond the desktop.
- **Stops** pre-approved credit card offers, which contain sensitive financial data often used by criminals for identity theft (offered via a credit industry service – US only).
- **Detects** theft by monitoring both cyberspace and stolen credit card lists from vendors, consumers, and the underground. Alerts your customer if his/her credit cards are stolen.
- **Provides** a low-cost, public records report to alert your customer of fraud, such as phony DMV records (US only).
- **Assists** identity theft victims with personal telephone counseling to guide them through resolution and recovery (US only).
- **Offers** identity theft education and tools to help your customer prevent, detect and recover from identity theft.

Game Mode

- **Allows** gamers to temporarily suppress security alerts with one click, for uninterrupted fun.
- **Maintains** maximum security during game play.

SmartDefense™ Service

- **SmartDefense Advisor™** automatically provides safe recommendations on whether users should allow or deny Internet access to programs that request it.
- **DefenseNet™** acts as an early warning system to keep PC security updated from the latest spyware attacks using up-to-the-minute intelligence from the ZoneAlarm community.
- **Outbound Filtering** tells when a program on the computer is trying to access the Internet, and prevents unauthorized or unknown programs from sending out personal information.
- **MD5 Signature Technology** is the equivalent of a human fingerprint for programs. It helps prevent users from accidentally granting Internet access to malicious software that pretends to be legitimate.

Additional Features

- **Privacy Protection** manages or blocks unwanted ads, cookies, cache, and scripts.
- **Inbound MailSafe** automatically quarantines suspicious email attachments and blocks them from auto-launching or being opened by accident.
- **Outbound MailSafe** automatically monitors outgoing email and halts messages with potential viruses before they're transmitted. Prevents worms and viruses from sending infected emails to everyone in an address book.
- **Wireless PC Protection** identifies new and unsecured networks, sets appropriate security.
- **Free Upgrades** for one year so your customer always has the most current version.
- **Free Online Technical Support** available 24/7 and through our automated support agent.

Easy-to-Use Security

- **Pre-loaded Security Settings** provide easy, instant protection for anyone who wants simplicity with peace of mind. Auto-Learn is a system that automatically configures security settings based on a user's unique computer environment and behavior, making the initial setup virtually silent.
- **Easy Setup** includes a new interface and pre-scan that makes getting started even easier.
- **Automatic Network Detection** identifies new wired or wireless networks so users can adjust protection when at home, at the office, or in an Internet café.
- **Automatic Update Notification** keeps Internet security current with automatic alerts when new updates are available.

System Requirements

- Windows® 2000 Pro and XP
- Intel® Pentium® III processor 450 MHz or higher
- 50MB of available hard disk space
- Internet access
- Minimum system RAM: 64MB (Windows 2000 Pro), 128MB (Windows XP)
- Supported protocols for email protection
 - POP3 (incoming only)
 - SMTP (outgoing only)
 - IMAP4 (incoming only)–not supported for virus scanning of email



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